Review **Basic Safety and Infection Control, National Patient Safety Goals, and Pain Management.**

Review administration procedures, including calculations, for commonly used medications, such as
- Ibuprofen liquid suspension, calculation: mL to obtain mg dose
- Insulin subcut, rotate sites
- Ondansetron (Zofran®), calculation for IM dosage: mL to obtain mg dose
- Prednisone, tablet calculation
- Extended release tablet, alternative dosage form (oral liquid) when patient cannot swallow tablet
- IM injection, angle of insertion
- PPD skin test, angle of insertion

Review important **observations and management** for commonly encountered situations, including:
- Allergic reaction: signs and symptoms, epinephrine injector and obtain emergency help
- Appendicitis, signs and symptoms: localized right lower quadrant pain, rebound tenderness
- Asthma, acute exacerbation: rescue inhaler, repeat puff and observe
- Casted limb, observations for circulation: color, sensation, and movement
- Cerebrovascular accident (CVA), signs and symptoms: elevated BP, headache and visual changes
- Child abuse, signs and symptoms: injuries in different stages of healing
- Dehydration, signs and symptoms: dark urine, sticky mouth
- Dementia, pain assessment through observing behavior such as grimacing or guarding
- Depression or suicidal thoughts. (14-year-old), identify signs and symptoms including self-mutilation, withdrawal from other people, declining grades
- Elevated blood pressure in clinic setting: ask if patient took BP medication today report to provider
- Hypoglycemia, identify with blood glucose of 60 mg/dL, follow protocol including administering a source of sugar
- Pain assessment with patient who has dementia – observe behaviors such as guarding or grimacing
- Subdural bleeding, signs and symptoms: headache lethargy
- Urinary tract infection, signs and symptoms: burning, pain on urination, sensation of needing to void, sexual activity

Review principles and practices of **communication and patient teaching**, including
- Patient satisfaction – importance of clear, continuous communication
- Cast observations: color, sensation, movement
- Insulin injection, rotate sites
- Seizure, keep airway open

Review **age-specific** considerations, such as:
- Dressing change with toddler, demonstrate on a doll immediately before the procedure
- Adolescent (teen-aged) patient, encourage peer visiting if condition permits
- Adolescent, symptoms of depression: scratch marks on wrist, withdrawal from communication, poor school performance, insomnia
- Sexually active teenager, risk for infections
Review principles and practices related to **infection prevention**, including
- Handwashing with soap and water, 20-second scrub before and after each patient contact
- Tuberculosis, precautions including N95 mask

Review standards and practices related to **safety and privacy**, including
- Disclose information only to those for whom patient has given permission (HIPAA)
- Mother-baby matching in the acute care setting, confirm number on band of each
- Wheelchair, lock brakes before assisting patient out of wheelchair

Review **principles and practices in documentation**, such as
- Correcting an error in handwritten documentation: line through the error, initial, and document correct information